

# SUPERSATURDAY LIVE!

January 12, 2019 | 2 pm ET

## Super Saturday FAQ's

### What is Super Saturday?

It's Plexus' annual get-together, where Ambassadors come together at the event to prepare for the new year ahead, receive training, recognize success, share tips, and MAKE THINGS HAPPEN!

### When is the Super Saturday Live event?

Saturday, January 12, 2019 at 2 pm to 5 pm ET.

### When is the Opportunity of a Lifetime Meeting?

Saturday, January 12, 2019 at 11:30 am to 12:30 pm ET, the morning of Super Saturday Live.

### How can I attend Super Saturday Live?

You can attend in-person at one of the 20 locations or watch the Live Stream Event that will be live streamed from Scottsdale, Arizona on January 12, 2019.

### Where do I register for Super Saturday Live?

To register, go to: [plexusworldwide.com/Super-Saturday-Live](https://plexusworldwide.com/Super-Saturday-Live).

### What is the cost to attend or watch Super Saturday Live?

The cost to register is \$19.95.

### Why is there a \$19.95 registration fee?

The fee is for the training you will receive on January 12, 2019, and access to the special offer after Super Saturday Live.

### Where are the in-person events?

Montgomery, Alabama

Scottsdale, Arizona

Little Rock, Arkansas

Huntington Beach, California

Sacramento, California

Edmonton, Alberta, Canada

Fredericton, New Brunswick, Canada

Aurora, Colorado

Wilmington, Delaware

Clearwater, Florida

Atlanta, Georgia

Boise, Idaho

Des Moines, Iowa

St. Louis, Missouri

Las Vegas, Nevada

Charlotte, North Carolina

Columbus, Ohio

Murfreesboro, Tennessee

Irving, Texas

Salt Lake City, Utah

### What is the difference between attending in-person and watching the Live Stream Event?

The in-person events will all live-stream a broadcast from Scottsdale, Arizona for the first hour, and then follow with 2-hours of in-person training at each location led by the trainers. Those that register to watch the Live Stream Event will view the full 3-hour live stream from the Scottsdale, Arizona event.

### When will I receive the Super Saturday Live Stream Event link if I registered for the Live Stream option?

You will receive the Live Stream link during the second week of January 2019, 3-days prior to the Super Saturday Live Event.

### When does registration close?

Registration ends for all the in-person events on December 20, 2018 at 11:59 pm ET or until they are sold out. Registration ends for the Live Stream Event on January 12, 2019, at 1:30 pm ET.

### What communication will be provided regarding Super Saturday?

Registration confirmation, event email reminders 2 days prior, 90 minutes prior, and a text message 60 minutes prior (if applicable).

### I registered for Super Saturday but have not received any email communication. What can I do?

If you registered for Super Saturday and haven't received these communications, please check your spam or junk mail. If you still don't have the emails, then contact us at [events@plexusworldwide.com](mailto:events@plexusworldwide.com).

### What if I can't attend or watch Super Saturday?

We've got you covered! There will be a recording of the Live Stream Event. To watch a recording of Super Saturday Live, you will need to register to receive access to the video at [plexusworldwide.com/Super-Saturday-Live](http://plexusworldwide.com/Super-Saturday-Live). Registration for video access will be available in the hours following Super Saturday on January 12, 2019 until January 26, 2019 at 9 am ET.

### Oh no! When I tested my connection and audio on my computer, I couldn't hear/see the video. What do I do?

Make sure you have: • A high-speed Internet connection • Operating system of Windows Vista/Windows 7 or 8 (or) Apple Mac OS X 10.7+ • Desktop browsers of Internet Explorer 9+, Firefox 15+ or Chrome 20+. Mac operating systems, you must have Mozilla Firefox 15+ or Chrome 20+ or Safari 10.1

### I have the right stuff, but I'm still experiencing technical issues testing my connection. What do I do?

You should also check that you have: • Cookies enabled. • Javascript enabled. • Pop-up blockers may need to be enabled depending on the event you are watching.

### Oh no! When I tested my connection and audio on my mobile phone, I couldn't hear/see the test video. What do I do?

On your mobile phone, make sure you have: An operating systems of Safari for iOS 4.0, Android 3.0 (Honeycomb) and later, and Windows Phone 7.

### What if I followed the suggested steps and continue to have issues with the Live Stream Event?

For assistance with the Live Stream during the event, please contact [eventstream@plexusworldwide.com](mailto:eventstream@plexusworldwide.com).

### What communication will I receive after Super Saturday?

Check your email following Super Saturday for further instructions and additional materials.

### Will the Live Stream of Super Saturday be available afterwards?

For registered Ambassadors, it will be in the Training section in the Virtual Office. For all other attendees, we will email a link to access the recorded Live Stream Event.

### Can I host my own party to watch the Live Stream Event together?

Yes, you can host a party! Anyone can watch the Live Stream Event at your party but only those that register and pay the \$19.95 will have access to the special offer that will be announced on January 12, 2019.

### I am hearing impaired, will there be closed captioning for the Live Stream Event?

Yes, closed captioning will be on the Live Stream video.

### Will there be ASL (American Sign Language) interpretation at the in-person events?

If you require ASL interpretation, please indicate this during your registration. Designated seating will be reserved. Please visit the registration desk for direction on site.

### What do I need to bring to the meetings?

Your registration confirmation email. You may also want to bring a notepad and pen to take notes at the meetings.

### I can no longer attend. Will I be able to receive a refund?

Refunds will not be processed for this event. All sales are final.

### Can I transfer my Super Saturday ticket?

Tickets are not transferable for this event. Plexus® will not be processing any ticket name changes.

### Is parking for the event covered by Plexus?

Parking is not covered by Plexus. Parking fees vary from location to location. Please visit [plexusworldwide.com/Super-Saturday-Live](http://plexusworldwide.com/Super-Saturday-Live) where the parking fee will be published by location.

### How do I reserve a room?

To book a room at the hotel where the meeting will be held, please visit the hotel website or contact the hotel directly. Plexus does not have a room block or discounted room rate at the hotel. You will need to reserve your hotel room on your own.

### Does Plexus cover or reimburse for hotel accommodations?

Plexus will not be covering or reimbursing attendees for any travel arrangements.

### What do I do when I arrive at Super Saturday Live?

After arriving at the venue, please check in at the Plexus registration table. There will be on-site helpers to assist you in signing in for the event. \*Please bring the printout of your registration email or have it on your phone.

### Do you have to be an Ambassador to attend Super Saturday Live?

No, anyone is welcome to attend Super Saturday Live as long as they register and pay the \$19.95 fee by the registration deadline.

### Are we allowed to bring guests to Super Saturday Live?

Yes, as long as they register and pay the \$19.95 fee. There is no option to add a guest to your registration, each attendee must register the same way and use their own unique email address.

### Will meals be provided by Plexus?

Meals will not be provided by Plexus for the Super Saturday or Opportunity Meetings. Please feel free to bring a small snack.

### Are children allowed to attend?

Because seating is limited, and this is an educational training session for business, we ask attendees to not bring children. As a reminder, all attendees must be registered.

### Will there be product or Plexus® merchandise sold at the meetings?

Plexus Merchandise and product will not be for sale at any meeting.

### What is the dress code for Super Saturday Live?

Please dress business casual for Super Saturday Live.

### Will walk-ins be accepted for Super Saturday Live?

Those who attend the Opportunity Meeting will be able to register for Super Saturday Live after the meeting finishes. All others will be able to register on-site only if there is still space available. We strongly recommend anyone who wishes to attend Super Saturday Live pre-register online prior to December 20, 2018, to guarantee their seat. Anyone who registers on-site will receive their special offer details within the next few days following Super Saturday.

### Do you have to be an Ambassador to attend the Opportunity of a Lifetime Meeting on Saturday, January 12, 2019?

No, you do not have to be an Ambassador to attend the Opportunity of a Lifetime Meeting on Saturday, January 12, 2019.

### Do we have to register for the Opportunity Meeting?

Pre-registration for the Opportunity Meeting that's on Saturday, January 12, 2019 is NOT required. However, all attendees will be asked to sign-in on site.

### Is there a fee to attend the Opportunity Meeting on Saturday, January 12, 2019?

There are NO fees associated with the Opportunity of a Lifetime Meeting on Saturday, January 12, 2019.

### Will you be live-streaming the Opportunity Meeting?

The Opportunity Meeting will only be held in the 20 in-person locations and will not be live-streamed.

### Where will the Opportunity of a Lifetime Meeting be held?

The Opportunity Meetings and Super Saturday Live will be held in all the same locations/rooms. Please view all in-person locations on [plexusworldwide.com/Super-Saturday-Live](http://plexusworldwide.com/Super-Saturday-Live).

### Will food be provided for the Opportunity Meeting?

Food will not be provided for this meeting. Please feel free to bring a small snack.

### Is attendance at both the Opportunity Meeting and Super Saturday Live required?

It is not required to attend both sessions, but we encourage all newcomers to attend both meetings. On-site registration will be available for anyone who attends the Opportunity Meeting and would then like to attend Super Saturday Live as well.

### Can I video tape the in-person event?

No videotaping or live-streaming will be allowed during the in-person events. Anyone who violates this rule will be referred to Plexus Compliance.