



# You Subscribe & We'll Deliver for Free!

## Promotion Details

### Frequently Asked Questions

**Q: How does a New Preferred Subscription Order receive Free Shipping?**

A: New Preferred Customers must use a country promo code on their initial \$145 or more enrollment order to receive Free Shipping.

- **US – FREESHIP** on Subscription Orders greater than \$145
- **CA – FREESHIPCA** on Subscription Orders greater than 193 CAD
- All other countries – **FREESHIP** on Subscription Orders greater than \$145

**Q: How does a New Ambassador Subscription Order receive Free Shipping?**

A: New Ambassador Subscription Orders must set their 145 PV or more New Subscription Order for a future date to receive Free Shipping.

**Q: What if an Ambassador has two separate Subscription Orders that equal to 145 PV or more, can the Ambassador receive Free Shipping?**

A: No, The Subscription Order must be 145 PV on one processed Subscription Order. Subscription Orders cannot be combined to equal 145 PV or greater to receive Free Shipping.

**Q: What if a Customer has two separate Subscription Orders that equal to \$145 or more, can the Ambassador receive Free Shipping?**

A: No, The Subscription Order must be \$145 or more on one processed Subscription Order. Subscription Orders cannot be combined to equal \$145 or greater to receive Free Shipping.

**Q: What if an Ambassador or Customer has two separate Subscription Orders and each is eligible for Free shipping, are both Subscription Orders eligible for Free Shipping?**

A: Yes, both Subscription Orders are eligible for Free Shipping.

## **Customer Disclaimer - US**

Customer Free Shipping program will run Monday, October 1, 2018 at 12:00 a.m. ET through Monday, December 31, 2018 at 11:59 p.m. ET.

Free Shipping on Preferred Customer Subscription Orders will only apply on \$145 or more during the promotion timeframe. Free Shipping will only apply to active Subscription Orders and not same-day enrollment Subscription Orders. New Preferred Customers must use a promo code on their initial Enrollment Order set up from their assigned country to receive Free Shipping (see below for assigned country code). Multiple Subscription Orders cannot be combined to equal \$145 to receive Free Shipping. Purchase threshold must be met before taxes and after all other discounts.

No exceptions will be made for previous Subscription Orders outside of the promotion dates. Any returned Subscription Orders from the promotion period will be refunded the purchase amount. This promotion is available to all markets.

To apply Free Shipping to a New Preferred Customer Subscription Order please use assigned country code.

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All other countries – **FREESHIP** on Subscription Orders greater than \$145

## **Ambassador Disclaimer - US**

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